

Cancellation and Refund Policy

Minnesota Online Quality Initiative Registration Refund/Cancellation Policy

The Minnesota Online Quality Initiative reserves the right to refuse/cancel a Registration/ Event due to low enrollment or other circumstances, which would make the registration or event non-viable. Should circumstances arise that result in the postponement of an event or registration, registrants will have the option to either receive a full refund or transfer registration to the same course at the new, future date.



Minnesota Online Quality Initiative

Registration Cancellation by Participant

Registration cancellations received prior to course commencement may be eligible to receive a full refund. Registration Cancellations received after the stated deadline will not be eligible for a refund. The registered attendee, institution representative or credit card holder must make the refund request. Refund requests must include the name of the attendee, course, start date and institution. Cancellations are accepted by e-mail, but must be received by the stated cancellation deadline. Refunds will be credited back to the original credit card used for payment or invoice. These policies are in keeping with Quality Matters policies, and ensure that the Minnesota Online Quality Initiative will not be charged for cancellations. Please read all individual program information thoroughly.

Please contact Elizabeth McMahon (elizabeth.mcmahon@northlandcollege.edu) or Robin O'Callaghan (rocallaghan@winona.edu) with any questions.